# Career webinar – how to perform well in interviews

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### What we'll cover today

- 1. Understanding the interviewers mindset
- 2. How to prepare
- 3. At the interview
- 4. Closing the loop



### **=** Part 1: The interviewers mindset

- Purpose of interview
- How clients think
- How clients prepare
- HR versus Line managers interviews

### Part 1: Purpose of interview

- Mutual assessment
- Two-way sale
- Technical, cultural and attitudinal perspective



### Part 1: How Interviewers Assess You

- Ability & Suitability
- Willingness
- Manageability & Teamwork
- Problem Solving Ability



### Part 1: How clients prepare

- Your CV
- Your social media presence
- Who they know









### Part 1: Line v HR







When you are interviewing for a new job, are recruitment companies friend or foe?

### Part 2: Interview preparation

- The job and context
- Working through a recruitment consultant
- Applying direct to employers



### Part 2: Company research

- Company resources
  - Brochures, annual reports



- Online resources
  - Company website, trade journals, news reports, social media accounts
- Facts you should know
  - Company history and recent developments
  - Key products/services and chief competitors
  - Financial history/current outlook
  - Executives and Board members



### Part 2: Manager research

How to research your interviewer



### = Part 2: Why won't you get the job?

"By proactively bringing up your weaknesses you take control of the issue from the line manager"



### Part 2: Why will you get the job?



### Part 2: Practice your pitch





How many questions do you typically prepare for the interviewer?

### **=** Part 3: The interview

### First impressions count

- Outfit: dress up!
- Importance of the receptionist
- The first conversation
- Where to sit



### Part 3: Common competencies

Interviewers will be looking for you to demonstrate specific competencies:

#### Personal Profile

i.e. your drive, motivation, communication skills and team working

#### Professional Profile

• i.e. reliability, honesty, pride

#### Achievement Profile

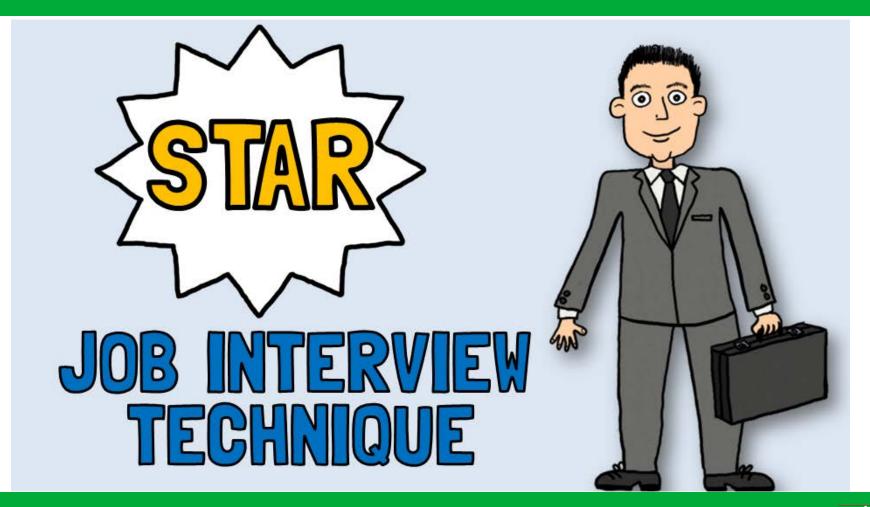
i.e. money and time you have saved employers

#### Business Profile

i.e. efficiency, economy



### Part 3: The interview



### Part 3: Non-Verbal Communication

#### Do

- Smile
- Maintain good eye contact
- Mirror interviewers body language

#### Don't

- "Wet Fish" hand shake
- Shifting too much in your seat, fiddle with pens, hair etc
- Slouching in your chair, Folding your arms

### **=** Part 3: Questions to ask

- "At the end of the interview you have a window of opportunity to cover face to face any concerns they may have of giving you the job...... TAKE IT
- What should you ask?
- What you shouldn't ask?
- I WANT THIS JOB



### Part 4: Closing the loop

- Recruitment agency feedback
- Direct employer feedback
- The best follow up
- Thank you notes



### Part 3: When You Don't Get the Job

- Don't take it personally
- Thank them for their time
- Ask to be considered for future positions
- Request feedback



## **=** Questions?

### **=** Further information

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# Thank you