



CBA practice assessments trouble shooting

Please note that AAT practice assessments, as with live assessments, have certain minimum requirements.

Minimum requirements

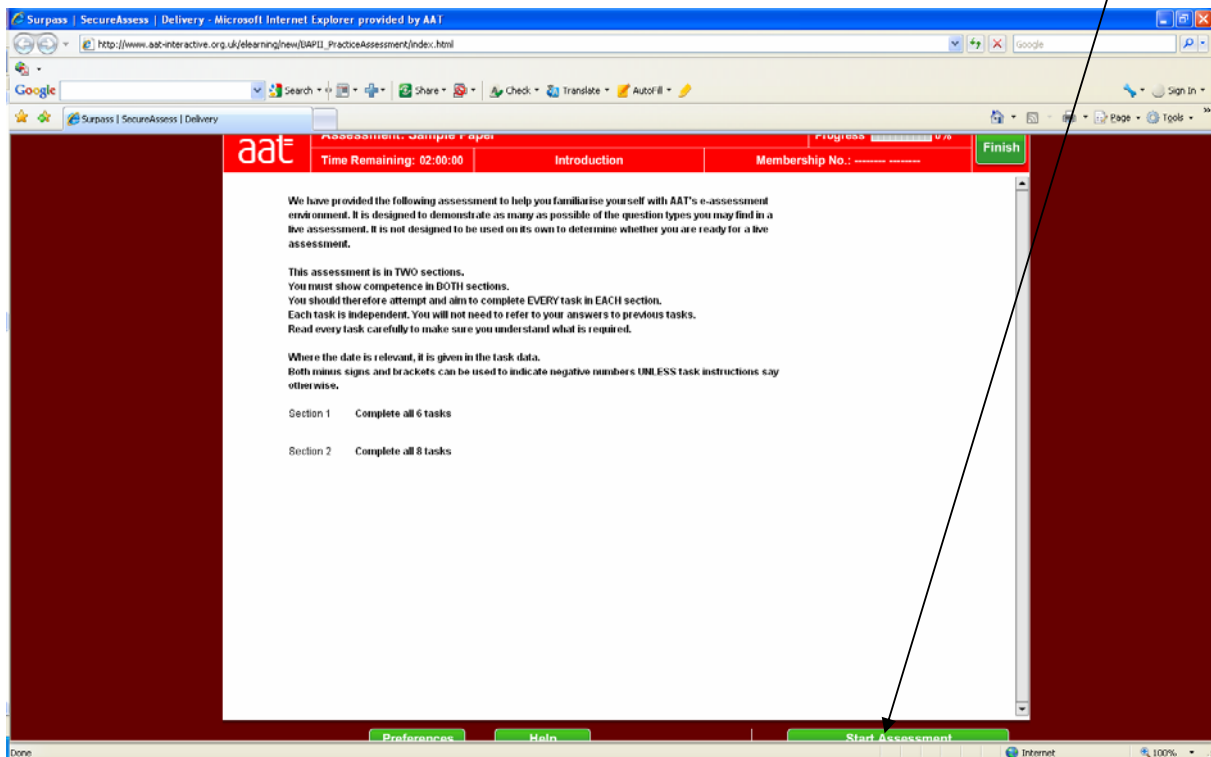
- Internet browser: Internet Explorer 7 or 8 / Mozilla Firefox 3
- Adobe Flash Player 10
- Screen resolution: minimum 1280 by 960
- Screen size: minimum 15" monitor

Anything less than these specifications can lead to problems displaying information, or displaying the assessment at all.

Below are two ways of working around display problems you may encounter. However if the computer does not meet all the requirements above, these may not work.

Workarounds for problems displaying assessments: F11

Below is the first page of the assessment. As you can see the 'Start Assessment' is partially obscured.



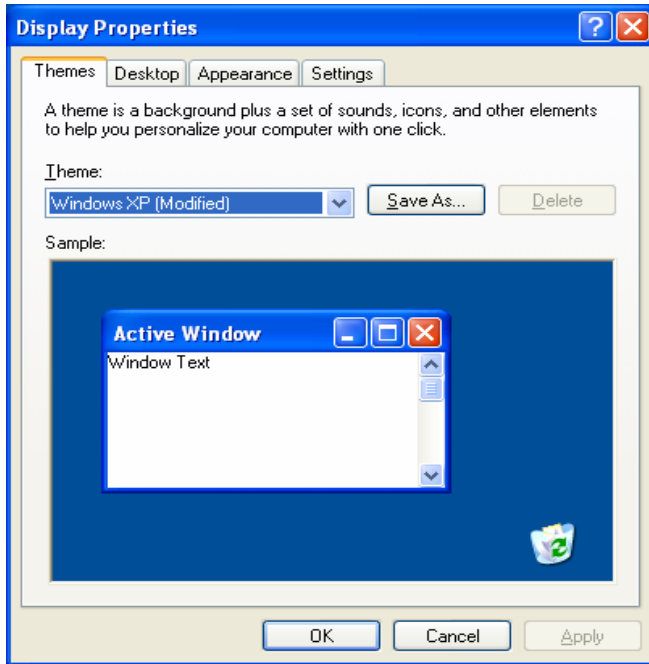
Sometimes this may appear off the screen completely. If you encounter this problem, pressing F11 on your keyboard should correct this.

If pressing F11 does not work please follow the next step.

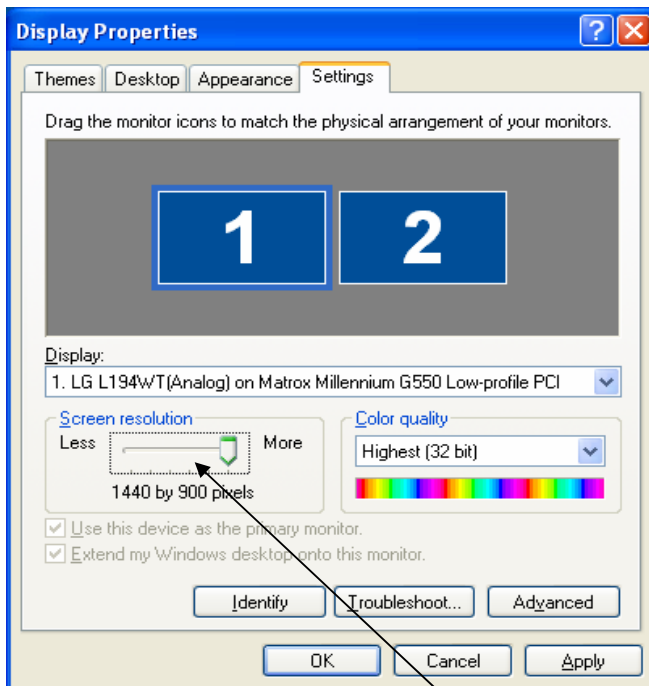
Workarounds for problems displaying assessments: screen resolution

You may be able to correct display issues by adjusting your screen resolution. To do this:

- right click on your desktop
- a menu will appear, select properties
- depending on your version of Windows, a box similar to this should appear



Select settings



In this screen select a higher resolution (minimum 1280 by 960) here and click Apply/OK.

If you encounter any further issues, please contact the Assessments team on 0207 397 3012.